



GYEON INFINITE WARRANTY

FULL TERMS & CONDITIONS

1. WHAT IS THE INFINITE WARRANTY?

GYEON INFINITE Warranty is the first warranty giving the freedom of choice, being tailor-made for you and your car's lifestyle. An exclusive warranty system, available with the GYEON Q² DuraFlex and Q² Mohs+ coatings and is based on clear and honest rules defined by the maintenance you decide to follow for your vehicle.

2. WHAT ARE THE BASIC TERMS TO BENEFIT THE INFINITE WARRANTY PROGRAM?

- INFINITE Warranty is offered only by GYEON Certified Detailers who have access to Q² DuraFlex and Q² Mohs+ with the INFINITE Warranty Package (Plastic Warranty Card, Service Book, Wisdom Book, Hologram with Serial Number).
- The warranty has to be registered online via gyeonservices.com within 30 days since the car has been picked up.
- The required maintenance is followed as per maintenance book available on gyeonservices.com.
- The periodical maintenance is carried out in time.
- Older product version features a 5 year warranty which is valid on unchanged conditions.

3. WHAT IS WARRANTED?

GYEON warrants that during 5 years and above depending on your chosen GYEON maintenance routine, a Q² MOHS+/DURAFLEX coated vehicle paintwork will not lose its gloss, will be protected against most elements, will retain its self-cleaning abilities, will allow easier removal of bird dropping, organic contamination, tar deposits, bugs and acid marks. The chosen coating will retain its beading/sheeting properties for at least 24 months once correct maintenance is followed and the vehicle is not exposed to extreme conditions.

4. WHAT IS NOT WARRANTED?

GYEON does not warrant the protection against any types of damages or failure than the one mentioned above.

5. TERMS & CONDITIONS

5 YEARS WARRANTY IS VALID ONLY IF THE FOLLOWING CONDITIONS ARE FULFILLED:

- Application of Q² DURAFLEX or MOHS+ was performed by a GYEON Certified Detailer listed on gyeonquartz.com/distributors-detailers/ or on gyeonservices.com while application has been performed.
- The process was performed strictly by the rules of the manufacturer and most up to date user manual.
- The warranty has been registered online within the first 30 days since it has been issued.
- GYEON Certified Detailer should keep the bottle of coating used on his customer's car with the matching serial number and store it for the whole period of the warranty.
- The vehicle has not been washed with any detergents in the period of the first 14 days to allow the curing process of the coating to happen.

- The car has not been washed in an automatic or commercial car wash.
- After the GYEON initial service, the vehicle has not been serviced by any other detailing company that is not approved by GYEON (including dealerships and workshops).
- Q²M CURE, Q²M WETCOAT or Q²M BATHE+ have been used at least once every 3 months for maintenance purposes.
- The warranty is valid only for the registered owner and is not transferable.
- The warranty is void on damaged or repaired panels.

INFINITE WARRANTY IS VALID ONLY IF THE FOLLOWING CONDITIONS ARE FULFILLED ON TOP OF THE ABOVE ALREADY MENTIONED:

- The INFINITE Warranty is valid as long as the customer respects the periodical services routine with his selected GYEON Certified Detailer. If a service has not been done on time or skipped the INFINITE Warranty is void, but the customer may benefit from the regular 5 year warranty.
- The warranty (5 years or INFINITE) is valid only under the above listed conditions and does not cover any types of damage or failure other than those listed above.
- The warranty will not be accepted without the initial service invoice.
- GYEON will not accept any warranty claims from any vehicle users other than its owner registered online.
- The warranty period starts on the date the INFINITE Warranty service book has been signed by the certified detailer.
- GYEON will not be held responsible for damage caused by improper use of the vehicle, track use or any surface damage caused by accidents or vandalism.
- The warranty is not transferrable or valid for commercial vehicles.
- GYEON will not be held responsible for lost business, profits or for any losses or additional costs relating to submitting or for the duration of warranty claims.
- The warranty claim procedure is an integral part of the warranty and can be found on the gyeonservices.com

6. TERMS OF OBLIGATORY MAINTENANCE

- After the GYEON initial service, the customer must maintain his coated vehicle following the GYEON Maintenance Rules available at : <https://gyeonservices.com/en/maintenance>
- To benefit of the INFINITE Warranty, the periodical maintenance services must be carried out by a GYEON Certified Detailer or GYEON Mobile Certified Detailer every 24 months or 25k KM.
- Customer needs to periodically maintain vehicle with the above listed GYEON maintenance products.

